



XOOM
energy

ENERGIZE

CANADA PROMOTION

Why pay more for your energy service? XOOM Energy, and its family of companies, has you covered with the Energize Canada Promotion. XOOM Energy customers who sign up for services marketed by All Communications Network of Canada Co. ("ACN") can receive a rebate from XOOM Energy offering savings* compared to what they could have paid with the utility for their Electricity and/or Natural Gas Service for 12 months!

IT'S SIMPLE TO QUALIFY!

OPTION 1

- 1 Sign up for electricity service AND natural gas with XOOM Energy
- 2 Sign up for one additional qualifying service through ACN (ACN High-Speed Internet +Digital Phone Service OR Home Automation & Security offered through ACN)
- 3 Remain a customer for 12 qualifying bill cycles
- 4 Receive your rebate from XOOM Energy!

OPTION 2

- 1 Sign up for electricity service OR natural gas with XOOM Energy
- 2 Sign up for Home Automation & Security offered through ACN
- 3 Sign up for one additional qualifying service through ACN (ACN High-Speed Internet or ACN High-Speed Internet + Digital Phone Service)
- 4 Remain a customer for 12 qualifying bill cycles
- 5 Receive your rebate from XOOM Energy!

HOW TO ENTER THE ENERGIZE CANADA PROMOTION

- Visit xoomenergy.ca/rebate
- Complete the **registration form** by entering your account number for each qualifying service
- Once you submit the form, you will be notified within **30 days via email** if you qualify for the promotion
- Remain active for all services for **12 qualifying bill cycles** (qualifying period begins when the last XOOM Energy product a customer enrolls with begins to flow.
- **Receive your rebate** from XOOM Energy within 60 days after the 12 qualifying bill cycle period

*Savings are based on an estimated Price to Compare (PTC) calculation on what a customer could have paid versus if they had been with the utility over the same period of time. See below for PTC calculation or visit xoomenergy.ca/rebate.

TERMS AND CONDITIONS

Eligibility Rules

Customers must meet the following criteria: New, residential customers only who enroll with XOOM Energy Canada, ULC and/or XOOM Energy ONT, ULC** Alberta and Ontario). Customer must have the same service address for all qualifying services.

Customer is considered eligible for the Promotion once:

Option 1: Customer enrolls on both XOOM Energy Natural Gas and Electricity plus one additional participating ACN Service** and both XOOM Energy services are flowing (qualifying bill cycle). Additional participating ACN services must be enrolled within 15 days after enrolling on the first XOOM Energy service and no later than 15 days after enrolling in the second XOOM Energy service.

Option 2: Customer enrolls on one XOOM Energy service, Home Automation & Security through ACN**, plus one additional participating ACN Service, and the XOOM Energy service is flowing (qualifying bill cycle). Both additional participating ACN services must be enrolled no later than 15 days after enrolling on their XOOM Energy service.

All accounts must remain active on all products and in good standing with no past due billing at the time rebate is paid. Customer must register for the promotion within 30 days from the date they enroll on their third qualifying service by completing the registration form located on the XOOM Energy website in order to be entered into the Promotion (xoomenergy.ca/rebate). A customer is not officially entered into the program until the registration form is received by XOOM Energy.

** Existing ACN Digital Phone Service + High Speed Internet customers are also eligible to participate in this promotion, provided they meet the other eligibility requirements. Existing ACN Standalone High Speed Internet and Standalone Digital Phone Service customers may add the additional qualifying service to become eligible for the Promotion, provided they meet the other eligibility requirements.

REBATE CALCULATION

At the end of the qualifying period, XOOM Energy will calculate whether or not the customer received savings over the 12 qualifying bill cycles. Savings will be calculated based on the Price-to-Compare (PTC) below. If the cumulative savings over the 12 qualifying bill cycles resulted in a savings to the customer over the Price to Compare then no rebate will be issued. If, however, the customer did not receive savings over the 12 qualifying bill cycles, XOOM Energy will issue the customer a rebate within 60 days equaling the savings based on the PTC. The minimum rebate that a customer could receive would be no less than \$5.00 CAD. Ontario customers who qualify will receive a rebate check. Alberta customers who qualify will receive a bill credit or a rebate check. The rebate amount is savings based on a Price-to-Compare, calculated based on below:

Ontario Electricity: XOOM Energy will utilize the Net System Load Shape (NSLS) to closely approximate customer usage during off-peak, mid-peak, and on-peak times to estimate what a customer could have paid on a Regulated Price Plan (RPP), deducting the Actual Global Adjustment for Class B customers to come up with an Electricity Only Rate (EOR). The EOR will be compared to the XOOM Energy rates charged to the customer over the same time frames. If the customer has paid more with XOOM Energy over the 12 qualifying billing cycles, a rebate will be issued for at least the amount of the difference. The NSLS, RPP and Actual Global Adjustment can be found on the Ontario Energy Board website (www.ontarioenergyboard.ca/). Actual savings may vary.

Ontario Natural Gas: Natural gas supply rates specific to each customer, based on utility covering the service address, will be used to calculate what rates the customer could have paid on natural gas supply rate. This will be compared to the XOOM Energy rates charged to the customer over the same time frames. If the customer has paid more with XOOM Energy over the 12 qualifying billing cycles, a rebate will be issued for at least the amount of the difference. Actual savings may vary.

Alberta Electricity and Natural Gas: Supply rates specific to each customer, based on utility covering the service address and utility rate class, will be used to calculate what rate the customer could have paid on the corresponding Regulated Rate Option (RRO). This will be compared to the XOOM Energy rates charged to the customer over the same time frames. If the customer has paid more with XOOM Energy over the 12 qualifying billing cycles, a rebate will be issued for at least the amount of the difference. Actual savings may vary.

XOOM Energy reserves the right to change or cancel this Promotion at any time. Changes to the Promotion may occur from time to time. When a change is made, XOOM Energy will post revisions on the XOOM Energy website. Changes can also be found on the ACN website. In some cases, XOOM Energy may notify customers by email. However, it will be the responsibility of the customer to review the website or any correspondences to stay aware

of any changes. XOOM Energy and ACN may need to share customer information for the administration of this Promotion. By registering for this Promotion, you as a customer agree to allow both XOOM Energy and ACN to share your customer information specifically for the purpose of this Promotion. Neither XOOM Energy, nor ACN and any of their affiliates and/or subsidiaries, shall be liable for:

- Any claims, expenses and legal fees arising from or related to any violation of the Promotion Rules
- Any typographical errors or omissions in any Promotion-related documents
- Delay or lost correspondences sent by a postal service or any other form of delivery including email

Notwithstanding anything contained herein, XOOM Energy and ACN's obligations and/or liabilities associated with this Promotion shall at no time exceed the difference between what the customer would have paid with his/her utility and what they paid with XOOM Energy during the cumulative 12 qualifying billing periods. Neither XOOM Energy or ACN, their affiliates or subsidiaries, nor its employees provide tax advice.

The customer will be responsible for seeking out his/her own tax advice as necessary. Neither XOOM Energy nor ACN shall be responsible or liable for any taxes or penalties resulting from any monies received under this Promotion.

XOOM Energy does not offer nor is it in the business of offering High Speed Internet, Digital Phone Service nor Home Automation & Security. These products and services are offered or marketed by ACN and by offering this rebate, XOOM Energy assumes no responsibility or liability for any claims, losses, or damages associated with the products or services, including but not limited to any claims, losses or damages associated with marketing of such products or services. If you have any questions relating to any product or service offered or marketed by ACN, please contact ACN directly.

ACN is not a licensed electric or natural gas energy provider and is not in the business of offering such products. Any electricity or natural gas products are offered by XOOM Energy only. ACN assumes no responsibility or liability for any claims, losses or damages associated with any electricity or natural gas products which may be part of this Promotion, including but not limited to any claims, losses or damages associated with the payment of the rebate and the calculation thereof. If you have any questions relating to any XOOM Energy products or services please contact XOOM Energy directly.