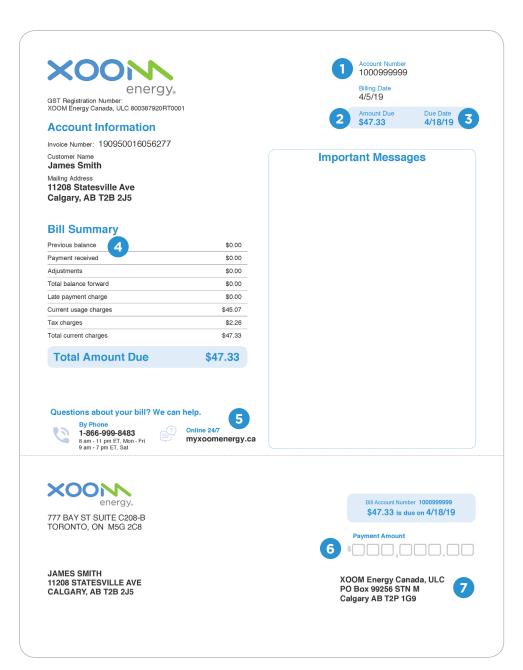


How to read your bill

Alberta Residential Customers



- 1 Bill Account Number
 Your Bill Account Number
 is a 10-digit number that
 is unique to each account
 you have with XOOM
 Energy. You will need this
 Bill Account Number if you
 ever call into XOOM Energy
- Total Current Charges
 The amount that you now owe, after we apply any taxes, adjustments and/ or prior payments to your account.

Customer Care.

- Due Date

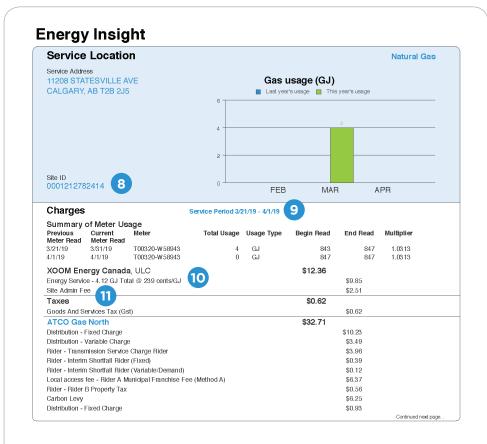
 After this date, your

 payment would be past due.
- 4 Previous Balance
 The amount of your
 previous bill that is still
 unpaid.
- If you have questions regarding your bill, you can reach XOOM Energy by phone, email or online.
- Payment Amount
 Please enter the amount of
 your payment.
- 7 Remittance Address Please send payment to this address.



How to read your bill

Alberta Residential Customers



How to Pay Your Bill

Pay Online
On the "My Account" page, click the orange "Pay My Bill" button. You can make a one-time payment with your debit/credit card or sign up for recurring payments and have your bill paid automatically each month.

Pay By Mail

Send your check or money order (payable to XOOM Energy) to the address below:

XOOM Energy Canada, ULC PO Box 99256 STN M Calgary AB T2P 1G9

Pay By Phone
Call us 24/7 at 1-866-999-8483 (toll-free) to make a one-time payment with your debit/credit card.

1-866-999-8483

8am - 11pm ET, Monday - Friday I 9am - 7pm ET, Saturday

Pre-Authorized Payment

Visit us online at myxoomenergy.ca and click "Pay My Bill".







- **Site ID Number** Unique number assigned to your service address by the utility.
- **Service Period** The time period associated with your bill charges.
- **Energy Service Charge** 10 Amount and rate of commodity used in the billing period.
- **Site Administrator Fee** Monthly fee to cover the administrative costs associated with your bill charges.



How to read your bill

Alberta Residential Customers

