

# How to read your bill

## Alberta Residential Customers



GST Registration Number:  
XOOM Energy Canada, ULC 800387920RT0001

**Account Information**

Invoice Number: 190950016056212

Customer Name  
**James Smith**

Mailing Address  
**11208 Statesville Ave  
Calgary, AB T2B 2J5**

**Bill Summary**

Previous balance	\$0.00
Payment received	\$0.00
Adjustments	\$0.00
Total balance forward	\$0.00
Late payment charge	\$0.00
Current usage charges	\$151.62
Tax charges	\$7.58
Total current charges	\$159.20

**Total Amount Due \$159.20**

Questions about your bill? We can help.

By Phone  
1-866-999-8483  
8 am - 11 pm ET, Mon - Fri  
9 am - 7 pm ET, Sat

Online 24/7  
myxoomenergy.ca

**Important Messages**

Account Number  
100009999999

Billing Date  
4/5/19

Amount Due  
\$159.20

Due Date  
4/18/19

Bill Account Number 10001107842  
\$159.20 is due on 4/18/19

Payment Amount  
\$

XOOM Energy Canada, ULC  
PO Box 99256 STN M  
Calgary AB T2P 1G9

JAMES SMITH  
11208 STATESVILLE AVE  
CALGARY, AB T2B 2J5

777 BAY ST SUITE C208-B  
TORONTO, ON M5G 2C8

- Bill Account Number**  
Your Bill Account Number is a 10-digit number that is unique to each account you have with XOOM Energy. You will need this Bill Account Number if you ever call into XOOM Energy Customer Care.
- Total Current Charges**  
The amount that you now owe, after we apply any taxes, adjustments and/or prior payments to your account.
- Due Date**  
After this date, your payment would be past due.
- Previous Balance**  
The amount of your previous bill that is still unpaid.
- Contact Information**  
If you have questions regarding your bill, you can reach XOOM Energy by phone, email or online.
- Payment Amount**  
Please enter the amount of your payment.
- Remittance Address**  
Please send payment to this address.

# How to read your bill

## Alberta Residential Customers

### Spending Snapshot

Service Address <b>11208 Statesville Ave</b>					
	Site ID	Usage	Billing Days	Current Meter Reading	Current Balance
Gas	<b>8</b> 0001234567890	GJ	0	4/1/2019	\$34.35
Gas	0001234567890	4.12 GJ	30	3/31/2019	\$17.53
Electric Service	0222333333555	11 kWh	0	3/1/2019	\$77.43
Electric Service	0222333333555	328 kWh	26	2/28/2019	\$29.89

**Total Current Charges \$159.20**

### Energy Insight

#### Service Location

Natural Gas

Service Address  
11208 STATESVILLE AVE  
CALGARY, AB T2B 2J5

Site ID  
0001234567890

#### Charges

Service Period 4/1/19 - 4/1/19

##### Summary of Meter Usage

Previous Meter Read	Current Meter Read	Meter	Total Usage	Usage Type	Begin Read	End Read	Multiplier
4/1/19	4/1/19	T00320-W58943	0	GJ	847	847	1.0313

##### XOOM Energy Canada, ULC

\$0.00

Energy Service - 0 GJ Total @ 239 cents/GJ

\$0.00

Site Admin Fee

\$0.00

##### ATCO Gas North

\$32.71

Distribution - Fixed Charge

\$10.23

Distribution - Variable Charge

\$3.49

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#### Site ID Number

Unique number assigned to your service address by the utility.

### How to Pay Your Bill

#### Pay Online

On the "My Account" page, click the orange "Pay My Bill" button. You can make a one-time payment with your debit/credit card or sign up for recurring payments and have your bill paid automatically each month.

#### Pay By Mail

Send your check or money order (payable to XOOM Energy) to the address below:

XOOM Energy Canada, ULC  
PO Box 99256 STN M  
Calgary AB T2P 1G9

#### Pay By Phone

Call us 24/7 at 1-866-999-8483 (toll-free) to make a one-time payment with your debit/credit card.

#### Toll Free

1-866-999-8483

8am – 11pm ET, Monday – Friday | 9am – 7pm ET, Saturday

#### Pre-Authorized Payment

Visit us online at myxoomenergy.ca and click "Pay My Bill".



# How to read your bill

## Alberta Residential Customers

- 9 Service Period**  
The time period associated with your bill charges.
- 10 Energy Service Charge**  
Amount and rate of commodity used in the billing period.
- 11 Site Administrator Fee**  
Monthly fee to cover the administrative costs associated with your bill charges.
- 12 Utility Contact Information**  
Name and phone number of your local utility. You should call this number in case of an emergency.

Charges (continued)		9 Service Period 4/1/19 - 4/1/19
Rider - Transmission Service Charge Rider		\$3.96
Rider - Interim Shortfall Rider (Fixed)		\$0.39
Rider - Interim Shortfall Rider (Variable/Demand)		\$0.12
Local access fee - Rider A Municipal Franchise Fee (Method A)		\$6.37
Rider - Rider B Property Tax		\$0.56
Carbon Levy		\$6.25
Distribution - Fixed Charge		\$0.93
Distribution - Variable Charge		\$0.00
Rider - Transmission Service Charge Rider		\$0.00
Rider - Interim Shortfall Rider (Fixed)		\$0.04
Rider - Interim Shortfall Rider (Variable/Demand)		\$0.00
Local access fee - Rider A Municipal Franchise Fee (Method A)		\$0.34
Rider - Rider B Property Tax		\$0.03
Carbon Levy		\$0.00
<b>Taxes</b>	<b>\$1.64</b>	
Goods And Services Tax (Gst)		\$1.64
<b>Total charges for this gas service</b>		<b>\$34.35</b>

As of January 1, 2017, your monthly bill includes the carbon levy. The levy is calculated on all fuels that emit greenhouse gases when combusted, including natural gas. For more details on the carbon levy, including the small business tax cut and upcoming energy efficiency rebate programs, visit [climate.alberta.ca](http://climate.alberta.ca) or contact us at [alberta.ca/contact](http://alberta.ca/contact)

Charges		Service Period 3/1/19 - 3/31/19
<b>Summary of Meter Usage</b>		
Previous Meter Read	Current Meter Read	Meter
3/1/19	3/31/19	T00320-W58943
		Total Usage 4 Usage Type GJ
		Begin Read 843 End Read 847 Multiplier 1.0313
<b>XOOM Energy Canada, ULC</b>		<b>\$16.70</b>
Energy Service - 4.12 GJ Total @ 239 cents/GJ		\$9.85
Site Admin Fee		\$6.85
<b>Taxes</b>		<b>\$0.83</b>
Goods And Services Tax (Gst)		\$0.83
<b>ATCO Gas North</b>		<b>\$32.71</b>
<b>Total charges for this gas service</b>		<b>\$17.53</b>

**\$** The average price you paid for utility services this month (per GJ)

\$6.00

**⚠** For outages and other utility emergencies, call

**ATCO Gas North**

**1-800-420-5585**

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# How to read your bill

Alberta Residential Customers

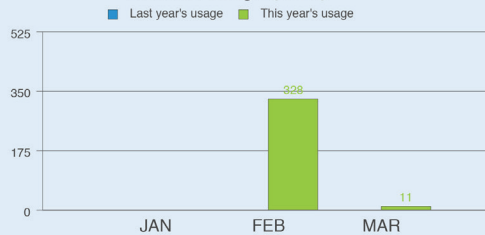
## Service Location

Service Address  
11208 Statesville Ave  
Calgary, AB T2B 2J5

Site ID  
0222333333555

Electric Service

### Electric usage (kWh)



## Charges

Service Period 3/1/19 - 3/1/19

### Summary of Meter Usage

Previous Meter Read	Current Meter Read	Meter	Total Usage	Usage Type	Begin Read	End Read	Multiplier
3/1/19	3/1/19	200141	11	kWh	11891	11902	1

### XOOM Energy Canada, ULC

Energy Service - 11 kWh Total @ 6.59 cents/kWh

Site Admin Fee

\$0.72

\$0.72

\$0.00

### Taxes

\$0.04

Goods And Services Tax (Gst)

\$0.04

### EPCOR Distribution and Transmission

\$73.02

Transmission - SA - Energy (kWh)

\$31.60

Rider - Transmission Balancing Pool Rider G kWh

\$2.05

Local access fee - Local Access Fee

(\$0.10)

Distribution - DT - Energy (kWh)

\$3.03

Distribution - DT - fixed customer charge

\$8.58

### Taxes

\$3.65

Goods And Services Tax (Gst)

\$3.65

**Total charges for this electricity service**

**\$77.43**

## Charges

Service Period 2/2/19 - 2/28/19

### Summary of Meter Usage

Previous Meter Read	Current Meter Read	Meter	Total Usage	Usage Type	Begin Read	End Read	Multiplier
2/2/19	2/28/19	200141	328	kWh	11563	11891	1

### XOOM Energy Canada, ULC

Energy Service - 328 kWh Total @ 6.59 cents/kWh

Site Admin Fee

\$28.47

\$21.62

\$6.85

### Taxes

\$1.42

Goods And Services Tax (Gst)

\$1.42

### EPCOR Distribution and Transmission

\$73.02

**Total charges for this electricity service**

**\$29.89**



The average price you paid for utility services this month (per kWh)  
\$0.15



For outages and other utility emergencies, call  
**EPCOR Distribution and Transmission**  
(780) 412-3414