



CUSTOMER INFORMATION FORM

THRESHOLD FOR LARGE/MEDIUM COMMERCIAL ACCOUNTS IS MORE THAN \$17,000 IN ANNUAL COMMODITY SPEND.

EMAIL: bbpinfo@xoomenergy.com IBO NAME:
ATTN: ACN/XOOM Energy Commercial IBO #:
Division DATE: # OF PAGES: EMAIL:
PHONE:

COMPANY NAME:
CONTACT: PHONE:
EMAIL:
CURRENTLY BUYING ENERGY FROM: ADDITIONAL NOTES:
IF RETAILER WHO
ARE YOU UNDER CONTRACT? IF YES, WHAT IS THE EXPIRATION DATE?

PLEASE MAKE SURE YOU INCLUDE ALL OF THE ITEMS BELOW WHEN SUBMITTING YOUR INFORMATION:

- * Big Business Program Customer Information Form Completed
* Letter of Authorization (LOA) Form Completed AND Signed (one form per utility)
* Copy of Your Most Recent Invoice (1 for each account)

CHECK THE UTILITY:

- AltaGas
ATCO Electric
ATCO Gas
City of Lethbridge
ENMAX Power Corporation
EPCOR
FortisAlberta

PLEASE NOTE:

ACN/XOOM Energy does not forward or keep incomplete documents; if your Big Business Program Packet is incomplete you will be required to resend the entire packet. Annual spend shall mean per commodity (not combined gas and electric). Any accounts over \$500,000 annual spend will be flagged for internal review prior to any customer contact. The Letter of Authorization (LOA) is mandated by the state and required by the utility to release information to XOOM Energy should you choose that option to provide your historical usage information. XOOM Energy cannot modify the LOA. XOOM Energy is not able to provide service to all types of businesses. Completing the Letter of Authorization (LOA) in no way affects your current provider relationship or obligates you to transfer your account or purchase energy from XOOM Energy. The reference to potential cost in the INFORMATION, ACTS AND FUNCTIONS AUTHORIZED section of the Letter of Authorization (LOA) is strictly limited to the possibility that your utility may charge a fee for providing copies of your historic usage information. This is not typical, does not benefit XOOM Energy in any way, and is included to protect the utility in the event they opt to charge fees.



AUTHORIZATION FOR RELEASE OF USAGE INFORMATION

TO: SUPPLIER SUPPORT

CONSENT ID: _____

FOR XOOM ENERGY USE ONLY

You are hereby authorized and instructed to produce and release, to XOOM Energy LLC, as requested, orally or in writing, from time to time, all information relative to your UTILITY HISTORY, including, but not limited to, consumption history, data for 12 months, load profiles, payment history and 12 months of interval-metered data if available for the accounts listed below and on the Additional Accounts Listing, if attached.

This authorization in no way binds the Customer to purchase any service or product from XOOM Energy LLC and is to be used for the sole purpose of determining in an offer price for electricity/natural gas service. This authorization shall remain in effect

YOUR COMPANY INFORMATION

COMPANY NAME: _____

CONTACT: _____ **EMAIL:** _____

MAILING ADDRESS: _____

CONTACT PHONE: _____ **FAX:** _____

The undersigned hereby affirms that he/she is authorized to execute this letter of authorization for release of information on behalf of the Customer identified herein.

Authorized Customer Signature

Date

Print Name

Title

TYPE OF DATE REQUESTED (COMPLETED BY XOOM ENERGY LLC)

- Sixty (60) minute interval data (if available) provided by ASCII text file, or applicable format
- Monthly summary usage date

REQUESTOR/BILLING COMPANY: XOOM Energy Canada, ULC

REQUESTOR/BILLING NAME: _____

PHONE NUMBER: _____ **EMAIL:** _____

BILLING ADDRESS: _____

REQUESTOR/BILLING SIGNATURE: _____

DATE SIGNED BY REQUESTOR/BILLING CO.: _____

