



How to Read Your Bill

ALBERTA RESIDENTIAL CUSTOMERS

1 Bill Account Number

Your Bill Account Number is a 10-digit number that is unique to each account you have with XOOM Energy. You will need this Bill Account Number if you ever call into XOOM Energy Customer Care.

2 Total Current Charges

The amount that you now owe, after we apply any taxes, adjustments and/or prior payments to your account.

3 Due Date

After this date, your payment would be past due.

4 Previous Balance

The amount of your previous bill that is still unpaid.

5 Contact Information


If you have questions regarding your bill, you can reach XOOM Energy by phone, email or online.

6 Payment Amount

Please enter the amount of your payment.

7 Remittance Address

Please send payment to this address.



GST Registration Number:
XOOM Energy Canada, ULC 800387920RT0001

1 Account Number
10000000000

Billing Date
7/16/20

2 Amount Due **\$149.53** **3** Due Date
8/10/20

Account Information

Invoice Number: 201980017469333

Customer Name
John Doe

Mailing Address
**123 XOOM Way
XOOM, AB T5T 2H6**

Bill Summary


4 Previous balance	\$127.12
Payments received	(\$127.12)
Adjustments	\$0.00
Balance forward	\$0.00
Late payment charge	\$4.45
Current period charges	\$138.17
Tax charges	\$6.91
Total billed charges	\$149.53

Total Amount Due
\$149.53

Questions about your bill? We can help. **5**

By Phone
1-866-999-8483
8 am - 11 pm ET, Mon - Fri
9 am - 7 pm ET, Sat

Online 24/7
myxoomenergy.ca



777 BAY ST SUITE C208-B
TORONTO ON M5G 2C8

Account Number **10000000000**
\$149.53 is due on 8/10/20

6 Payment Amount

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7 XOOM ENERGY CANADA, ULC
C/O C24040C
PO BOX 2404, STATION M
CALGARY AB T2P 5B1

8 Site ID Number
Unique number assigned to your service address by the utility.

9 Service Period
The time period associated with your bill charges.

10 Energy Service Charge
Amount and rate of commodity used in the billing period.

11 Site Administrator Fee
Monthly fee to cover the administrative costs associated with your bill charges.

Spending Snapshot

Service Address 123 XOOM Way					
	Site ID	Usage	Billing Days	Current Meter Reading	Current Balance
Gas Service	0001234567890	4 GJ	30	07/11/2020	\$73.26
Electric Service	0003234567890	391 kWh	28	07/02/2020	\$71.82

Total Actual Charges \$149.53

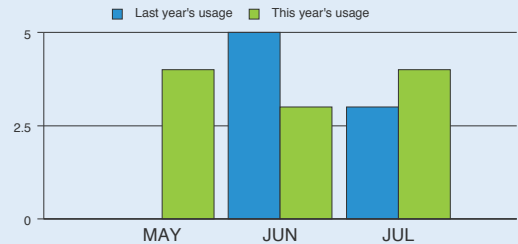
Energy Insight

Service Location

Service Address
123 XOOM Way
XOOM, AB T5T 2H6

Natural Gas

Gas usage (GJ)



Site ID **8**
00012345678890

Charges

9 Service Period 06/10/2020 - 07/11/2020

Summary of Meter Usage

Previous Meter Read	Current Meter Read	Meter	Total Usage	Usage Type	Begin Read	End Read	Multiplier
06/10/2020	07/11/2020	T00000-S100000	4	GJ	115	119	1.0009

XOOM Energy Canada, ULC

Site Admin Fee 11	\$6.85
Energy Service - 4 GJ Total @ 159.00 cents/GJ 10	\$6.36
Total	\$13.21

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How to Pay Your Bill

Pay Online

On the "My Account" page, click the orange "Pay My Bill" button. You can make a one-time payment with your debit/credit card or sign up for recurring payments and have your bill paid automatically each month.

Pay By Mail

Send your check or money order (payable to XOOM Energy) to the address below:

XOOM Energy Canada, ULC
PO Box 99256 STN M
Calgary AB T2P 1G9

Pay By Phone

Call us 24/7 at 1-866-999-8483 (toll-free) to make a one-time payment with your debit/credit card.

Toll Free

1-866-999-8483
8am – 11pm ET, Monday – Friday | 9am – 7pm ET, Saturday

Pre-Authorized Payment

Visit us online at myxoomenergy.ca and click "Pay My Bill".



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Utility Contact Information

Name and phone number of your local utility. You should call this number in case of an emergency.

Charges <small>(continued)</small>	Service Period 06/10/2020 - 07/11/2020
XOOM Energy Taxes	\$0.66
Goods And Services Tax (Gst)	\$0.66
ATCO Gas North	\$56.56
Distribution - Fixed Charge	\$29.32
Distribution - Variable Charge	\$3.36
Local access fee - Rider A Municipal Franchise Fee (Method A)	\$12.60
Provincial Carbon Levy - Federal Carbon Tax	\$6.31
Rider - Interim Shortfall Rider (Fixed)	\$0.23
Rider - Interim Shortfall Rider (Variable/Demand)	\$0.03
Rider - Rider B Property Tax	\$1.66
Rider - Transmission Service Charge Rider	\$3.05
ATCO Gas North Taxes	\$2.83
Goods And Services Tax (Gst)	\$2.83
Total charges for this gas service	\$73.26
Other Charges and Adjustments	
Late Payment Charge	\$2.77
Total other charges and adjustments	\$2.77
<p>As of January 1, 2017, your monthly bill includes the carbon levy. The levy is calculated on all fuels that emit greenhouse gases when combusted, including natural gas. For more details on the carbon levy, including the small business tax cut and upcoming energy efficiency rebate programs, visit climate.alberta.ca or alberta.ca/contact</p>	
\$ The average price you paid for utility services this month (per GJ) \$17.44	⚠ For outages and other utility emergencies, call ATCO Gas North 780-420-5585

Service Location Electric Service

Service Address
 123 XOOM Way
 XOOM, AB T5T 2H6

Site ID
 00032345678890

Electric usage (kWh)



Month	Last year's usage	This year's usage
MAY	~450	~250
JUN	~480	~200
JUL	~500	~350

Charges		Service Period 06/03/2020 - 07/02/2020
Summary of Meter Usage		
Previous Meter Read	Current Meter Read	Meter
06/03/2020	07/02/2020	200000
Total Usage	Usage Type	Begin Read
391	kWh	17854
End Read	Multiplier	
18245	1	
XOOM Energy Canada, ULC		\$26.36
Site Admin Fee		\$6.85
Energy Service - 391 kWh Total @ 4.99 cents/kWh		\$19.51
XOOM Energy Taxes		\$1.32
Goods And Services Tax (Gst)		\$1.32
EPCOR Distribution and Transmission		\$42.04
Distribution - DT - Energy (kWh)		\$3.88
Distribution - DT - fixed customer charge		\$20.44

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Charges <small>(continued)</small>	Service Period 06/03/2020 - 07/02/2020
Local access fee - Local Access Fee	\$3.52
Rider - Transmission Balancing Pool Rider G kWh	\$1.02
Transmission - SA - Energy (kWh)	\$13.18
EPCOR Distribution and Transmission Taxes	\$2.10
Goods And Services Tax (Gst)	\$2.10
Total charges for this electricity service	\$71.82
Other Charges and Adjustments	
Late Payment Charge	\$1.68
Total other charges and adjustments	\$1.68
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p> The average price you paid for utility services this month (per kWh) \$0.17</p> </div> <div style="width: 45%;"> <p> For outages and other utility emergencies, call EPCOR Distribution and Transmission 780-412-3414</p> </div> </div>	